

Photo Credit: Andrea, Flickr

Social Impact of Open Data

by Sandra Moscoso, World Bank
World Bank Group Open Finances, https://finances.worldbank.org
World Bank Group's Media Development Program,

Social Impact

"The net effect of an activity on a community and the well-being of individuals and families." – Centre for Social Impact (Australia)

National Research Council & Syracuse University

- Social Benefits (public research data)
 - improve political transparency
 - enhance education and research
 - support personal decisionmaking capabilities

World Wide Web Foundation, Tim Davies

- Research: "Exploring the Emerging Impacts of Open Data in Developing Countries"
 - improved governance
 - o support citizens' rights,
 - promote more inclusive development



Education

Benefits in Education

Community

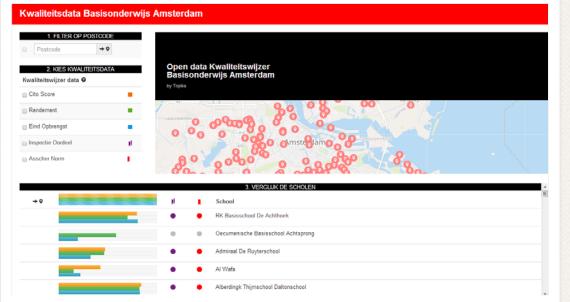
- School choice, career choice
- Advocacy
- Resource sharing among educators
- Data literacy
- Budget/procurement transparency
- Policy design
- Policy implementation
- Student-level education comparisons and analytics*
 - Privacy constraints
- School and system-level administration*

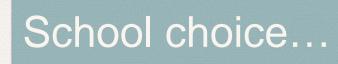
Government/System

- Policy design
- Policy implementation
- Budget/procurement transparency
- Student-level education comparisons and analytics*
 - Privacy constraints
- School and system-level administration*
- Resource sharing among educators
- Data literacy
- School choice, career choice
- Advocacy

Where there is choice, there is angst



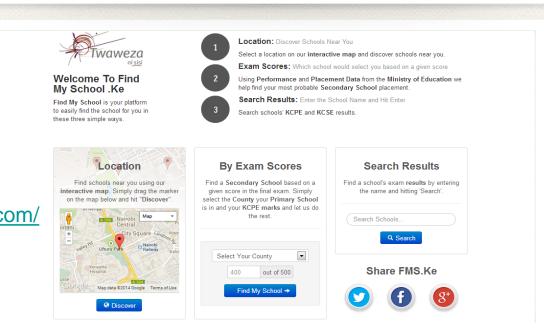


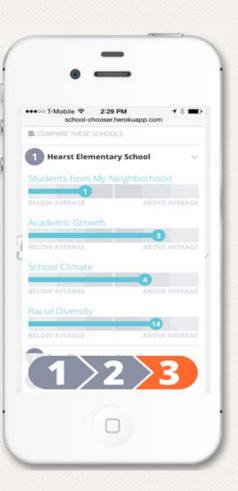


- Boston (US): http://www.discoverbps.org/
- Holland: http://schooltip.net/
- Kenya: http://findmyschool.co.ke/
 Washington, DC (US): http://school-chooser.herokuapp.com/

And...

- Tanzania: http://www.shule.info/
- Chicago (US): http://cpstiers.opencityapps.org/
- Spain: http://www.juntadeandalucia.es/UK: http://www.skillsroute.com/
- Moldova: http://afla.md/
- New York City (US): http://nyc-high-schools.findthebest.com/



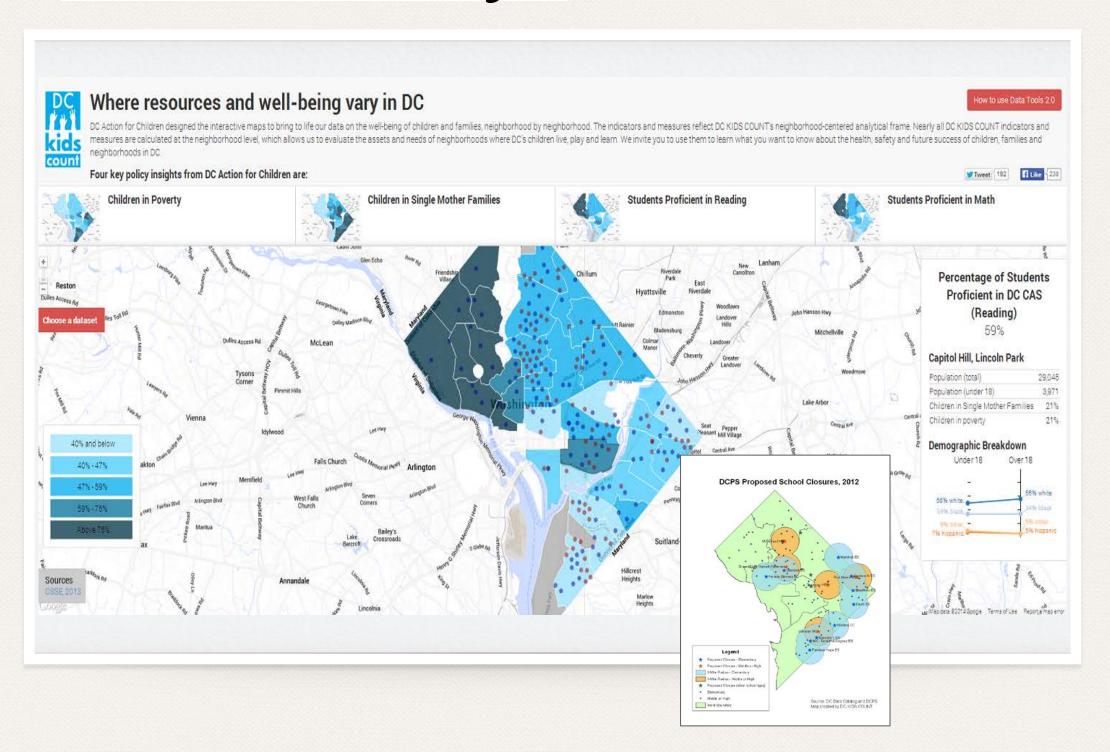


Advocacy

DC Action for Children

- Build tools and analyses used by DC Council, agencies, and NGOs to provide services for children and make policy decisions
- Organize a team of volunteers to create maps and visualizations that support advocacy efforts for NGOs and community organizations

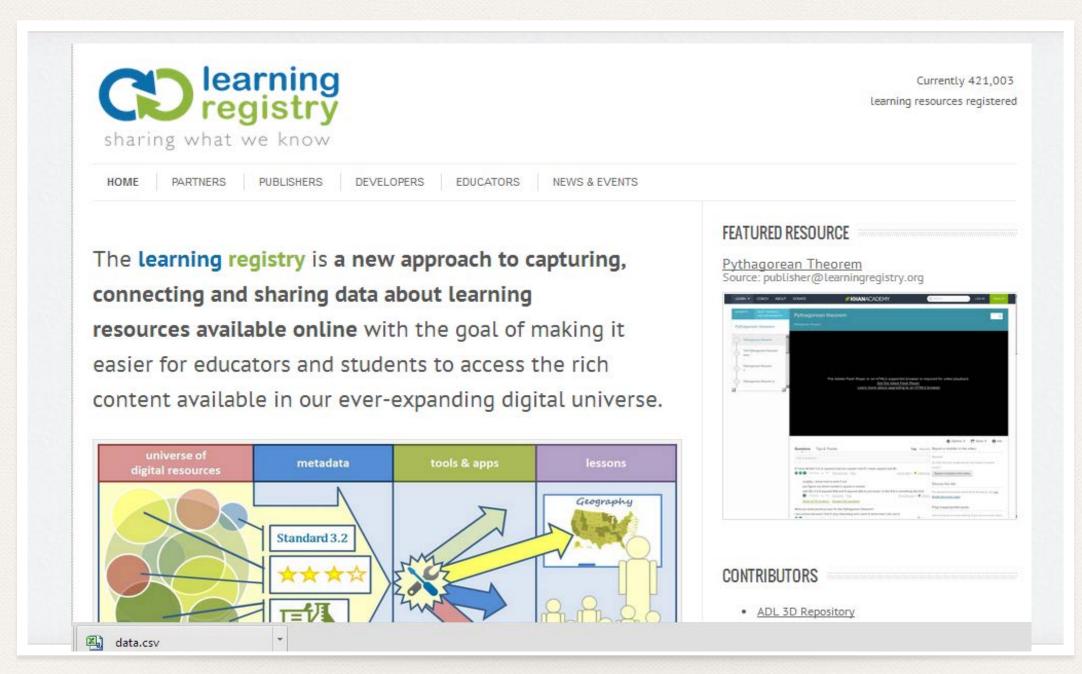
http://www.dcactionforchildren.org/



Resource sharing among educators

Learning Registry

- 500 content contributors
- Paid and free content accessible to educators and caregivers
- Potential for greater impact relies on teachers accessing, promoting and expert curation, so best resources rise to top
- Long-term viability and sustainability rely on decentralized ownership by states, districts



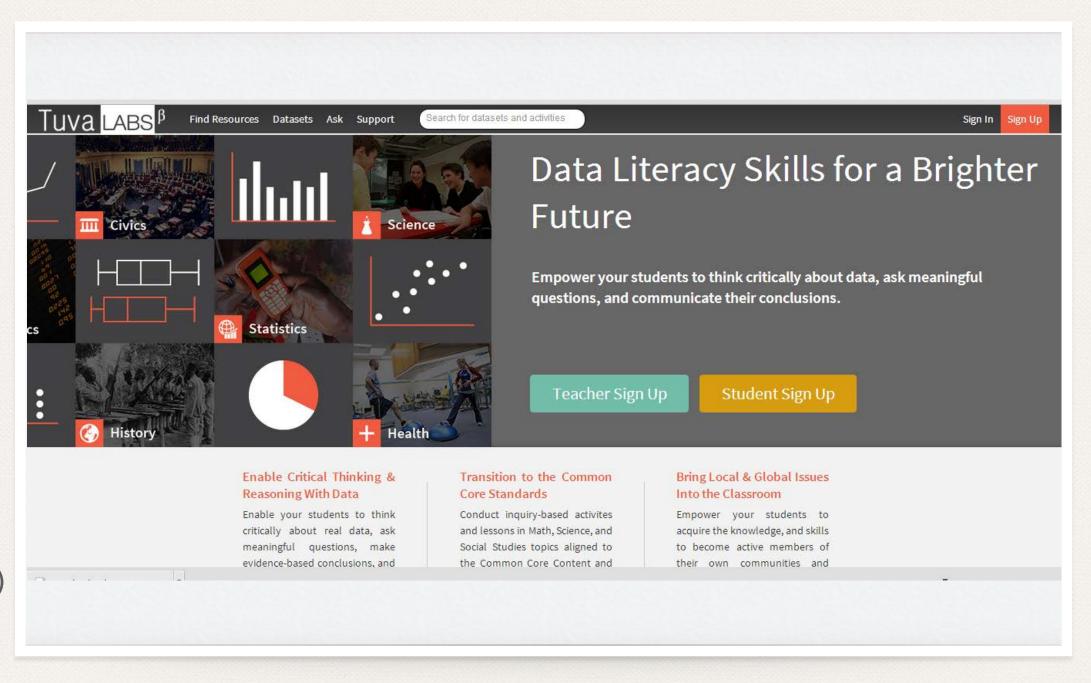
http://learningregistry.org/

Data Literacy

TuvaLabs

- Increasing demand for data scientists (across industries)
 Burtchworks Study
- Projections of US shortage of 140-190K employees w/ deep analytical skills by – McKinsey Global Institute
- Enables teachers to bring relevant and engaging topics into their classrooms; critical local and community issues
- Used by hundreds of teachers (and their students) across 19 countries

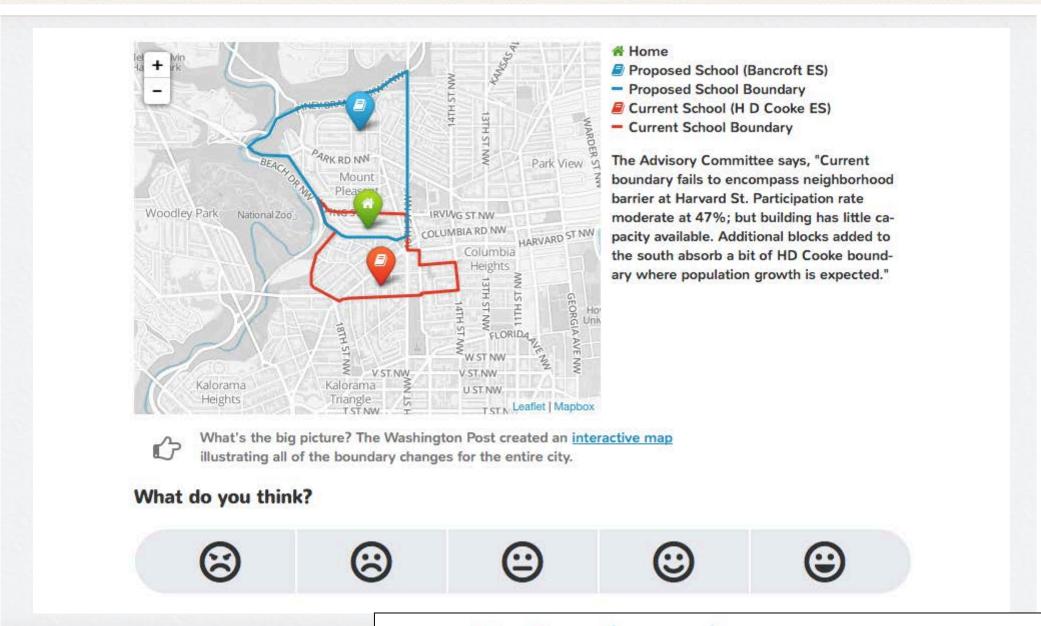
https://tuvalabs.com/



Policy design

DC's Boundary Review Process

- Citizen and stakeholder engagement to support citywide policy change
- Map by Washington Post reflects changes to student assignment
- Our DC Schools
 - 50 pages of policy translated into a 7 question survey
 - 400 participants reached via face to face session; 4000 participants reached via ourdcschools.org
 - All data collected (except that which compromised privacy) was <u>published as</u> <u>open data</u> then <u>analyzed</u> by others





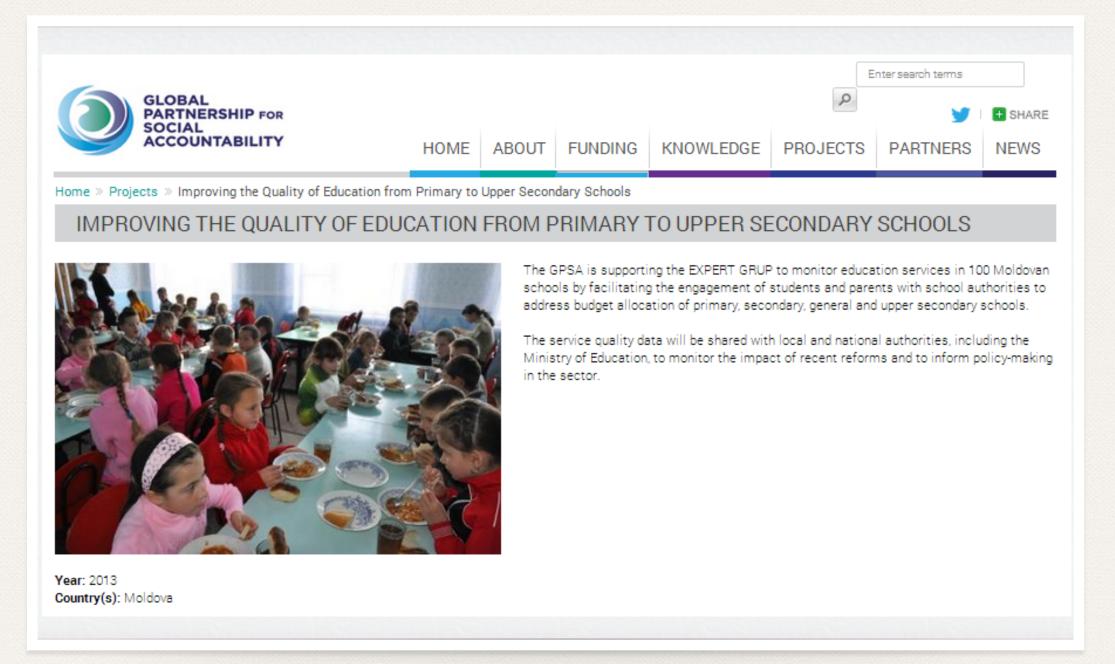


Policy implementation

Education Reform Moldova

- Engagement of students and parents with school authorities to address budget allocation of primary, and secondary schools
- Monitor education services in 100 Moldovan schools
- Public hearings, community cards, independent budget analyses

http://www.thegpsa.org/sa



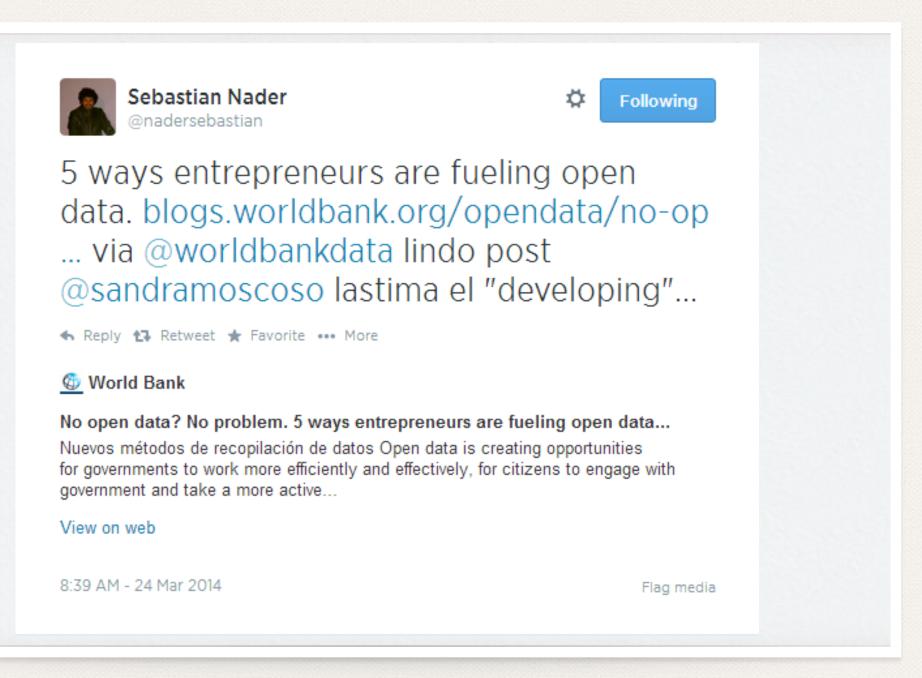


Social Impact in Development

Re-defining Development

Ecosystem Dependent

- Access to data
- Communities of problem 'experts', data experts, technologists, and journalists: 'Code for', Hacks/Hackers chapters, etc
- Thinking <u>beyond</u> transparency and accountability
- How is open data translating to actual solutions and benefits for people? (vs governments, institutions)



Uses of Open Data in Development

Survey, Research and Hangouts

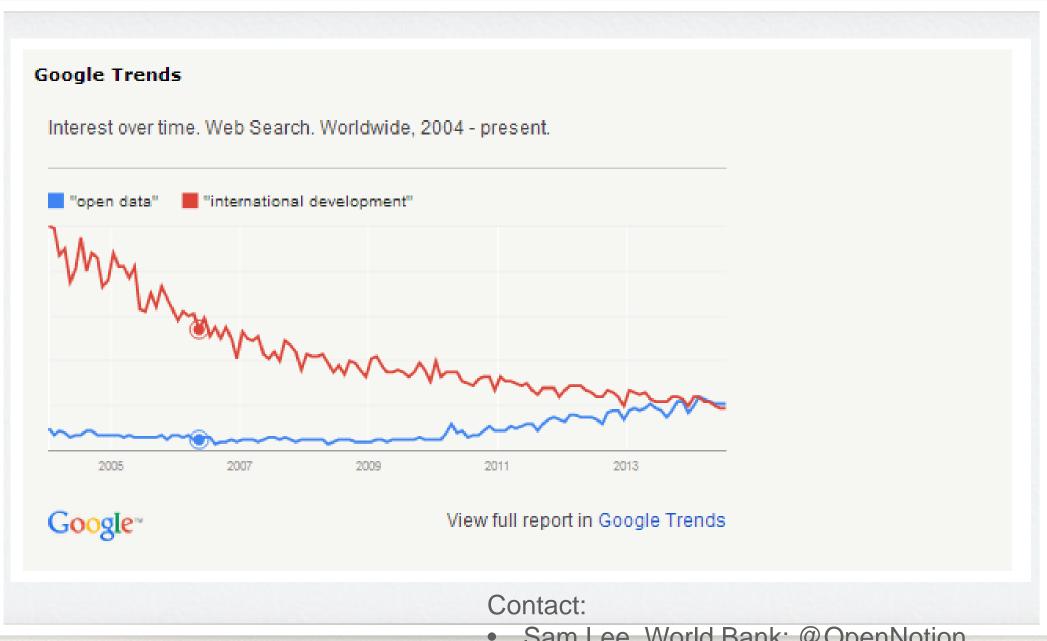
World Bank and Inter-American Development Bank research.

http://blogs.worldbank.org/op endata/open-data-makinggood-promise-turbo-boosteddevelopment

Collecting cases via online survey (to be made open)http://bit.ly/OpenDataOps

Series of Google Hangouts this summer, starting with Friday, July 25 @ 10:30 AM EST

https://plus.google.com/events/c9p4dfsth93jmh8olt9atglhh SO



- Sam Lee, World Bank: @OpenNotion
- Antonio Moneo, Inter-American Development Bank: @AntonioMoneo

Promising Innovations

People as a platform

- DIY SmartCity transportation
- Media as a social service
- Community-driven advocacy

DIY SmartCity - transportation





Collect Data, Create infrastructure

- Dromos Ecuador: http://bumultimedia.com/dromos
- YourBus India: http://www.yourbus.in/
- Tsaboin Nigeria: https://www.tsaboin.com/
- Prossess Nigeria: http://www.prossess.com/#hon



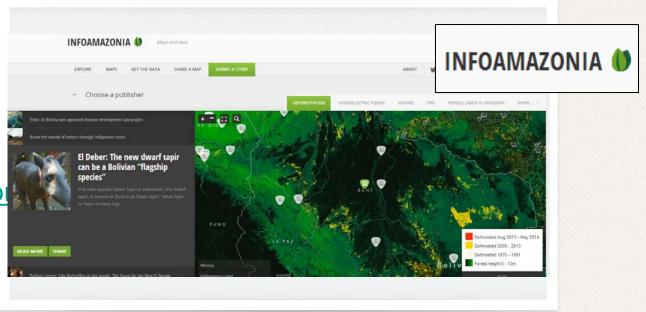
Media as a social service





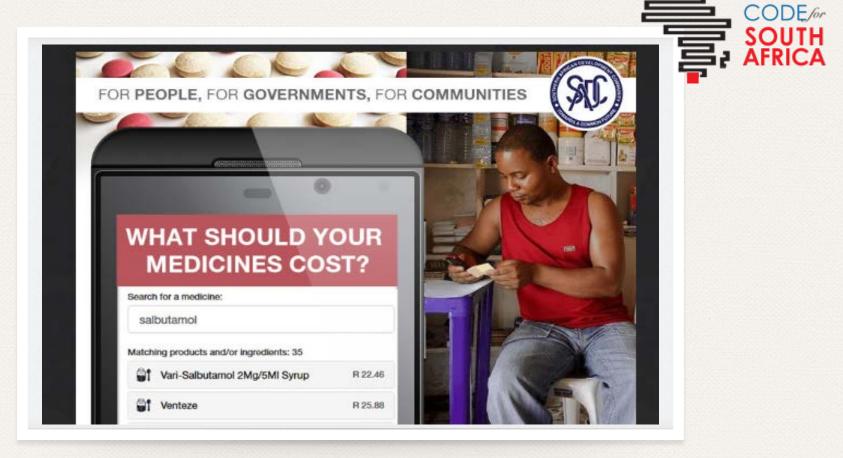
Personalized and actionalble news

- Malawi Election Information Centre: http://malawivote2014.org/
- Mutualistas Uruguay: http://mutualistas.datauy.org
- InfoAmazonia Brazil: http://infoamazonia.org/



Community-driven advocacy





Collect data, raise awareness

- Follow the Money Nigeria: http://www.followthemoneyng.org//
- Medicine Price Registry South Africa: http://mpr.code4sa.org/

Looking ahead

It's not about open data...

- It's about solving problems; it's about getting help from the broader community to get to the solutions; it's about helping ourselves
- Citizen engagement means nothing without transparency; need to include 'open' components as part of design of government, NGO, community, development, etc.
- Help the World Bank articulate how to measure the benefits of open data:
 - Share your work: http://blogs.worldbank.org/opendata/open-data-making-good-promise-turbo-boosted-development
 - O Join the discussion: http://blogs.worldbank.org/ic4d/open-data-goldmine-development?hootPostID=75d7ecf9d964987a0fe181857a318098

- Thank you -

smoscoso@worldbank.org @sandramoscoso