

Post-Hearing Written Submission
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The Information Technology and Innovation Foundation appreciates the United State International Trade Commission's (ITC) invitation to provide a post-hearing written submission regarding its investigation into global digital trade. The following written testimony builds on my testimony before the ITC on April 4, 2017, and addresses a number of issues raised by ITC commissioners.

OVERVIEW

America's economic future will depend on successfully driving innovation, productivity growth, and competitiveness. Digital free trade and the free flow of data supports this by improving firm competitiveness and by providing critical economies of scale (via open global markets), which also underpins the ability of U.S. firms to invest in the research and development needed for future innovation.

The United States and many other countries are pursuing policies that support their own ability to innovate and compete in new technology without undermining the ability of others to successfully compete or to the world's overall ability to drive innovation. Unfortunately, as this global race for innovation advantage intensifies, many other countries have turned to "innovation mercantilism"—a strategy that seeks to achieve prosperity by imposing protectionist- and trade-distorting policies that tip market scales in favor of local firms in order to help them expand domestic technology production. These destructive "beggar-thy-neighbor" tactics are intended to either replace imports with domestic production or to unfairly promote exports. Countries are increasingly using such innovation mercantilist policies in high-value tech sectors such as computers and electronics and Internet services, including by introducing barriers to data flows.

The following submission covers several critical policy issues relevant to the ITC's investigation into global digital trade and the impact on U.S. firms and the broader U.S. economy. Firstly, the submission focuses on the critical role of data to digital trade, the rationales countries use to enact barriers to data flows, and the impact of these barriers, including relevant econometric studies that estimate the cost of barriers to data flows, including local data residency requirements. The submission then examines how China, Indonesia, Vietnam, and Russia have enacted a range of barriers to digital trade, which is further supported by a list of data localization policies in these countries and others in Appendix A. The report then looks at the critical role of intellectual property in digital trade. Finally, the report briefly covers the impact that new innovations are having on the U.S. workforce.

THE CRITICAL ROLE OF DATA IN THE GLOBAL ECONOMY

Data is the lifeblood of the modern global economy. Digital trade and cross-border data flows are expected to continue to grow faster than the overall rate of global trade. Businesses use data to create value and many can only maximize that value when data can flow freely across borders. Despite this, a growing number of countries are enacting barriers that make it more expensive and time consuming, if not illegal, to transfer data overseas. Some nations erect such barriers on the mistaken rationale that this will mitigate privacy and cyber security concerns; others do so for purely mercantilist reasons. Yet, whatever the motivation, as this report demonstrates, the costs of these policies are significant, not just on the global economy, but on the nations that "shoot themselves in the foot" by using these policies.

The increased digitalization of organizations, driven by the rapid adoption of technologies like cloud computing and data analytics, has increased the importance of data as an input to commerce, impacting not just information industries, but traditional industries as well. (In fact, 75 percent of the value of data flows over the Internet accrue to traditional industries such as manufacturing.)¹ The use of data analytics in virtually all industries has streamlined business practices and increased efficiency, but also made the movement of data more important.² Organizations increasingly rely on data for a number of purposes, including to monitor production systems, manage global workforces, monitor supply chains, and support products in the field in real-time. Companies collect and analyze personal data to better understand customers' preferences and willingness to pay, and adapt their products and services accordingly. It is a simple fact that international trade involving consumers cannot take place without collecting and sending personal data across borders—such as names, addresses, billing information, etc.³

Despite the significant benefits to companies, consumers, and national economies that arise from the ability of organizations to easily share data across borders, dozens of countries—across every stage of development—have erected barriers to cross-border data flows, such as data residency requirements that confine data within a country's borders, a concept known as “data localization.”⁴ These barriers makes it more expensive and harder, if not illegal, for businesses to transfer data overseas. Data localization can be an explicit requirement in a law or the de facto result as the culmination of other restrictive policies that make it unfeasible to transfer data, such as requiring companies to store a copy of the data locally, requiring companies to process data locally, and mandating individual or government consent for data transfers.

These policies represent a new barrier to global digital trade. Cutting off data flows or making such flows harder or more expensive puts foreign firms at a disadvantage.⁵ This is especially the case for small and solely Internet-based firms and platforms that do not have the resources to deal with burdensome restrictions in every single country in which it may have customers. In essence, these tactics constitute “data protectionism” because they keep foreign competitors out of domestic markets.

RATIONALES FOR DATA LOCALIZATION AND OTHER BARRIERS TO DATA FLOWS

The sizeable and growing threat to free trade in data puts the growing global digital economy at risk. This section examines the main justifications countries offer when they enact barriers to data flows—to mitigate concerns about privacy and cybersecurity; to mitigate concerns about government access to data; and the goal of boosting local economic growth through digital localization. Each of these given rationales fail to stand up to scrutiny.

Privacy and Cybersecurity Rationales

At the heart of privacy- and cybersecurity-based localization policies lies the mistaken belief—held by a growing number of policymakers around the world—that data is more private and secure when it is stored within a country's borders. However, in most instances, data-localization mandates do not increase commercial privacy nor data security.⁶

For both of these issues, companies that have a legal nexus in a country—which places the company in that country's jurisdiction—must comply with privacy and data protection laws—wherever they store the data.

Companies can't escape complying with a nation's laws by transferring data overseas. For example, a global bank or manufacturer that has branches or plants in a nation is subject to that nation's privacy and security laws and regulations. As such, the bank must comply with those rules whether it stores the data in the host country, in the home country of the foreign company, or even in a third country. Companies simply cannot escape from complying with a nation's laws by transferring data overseas. For this reason, companies should be able to move data wherever, since they are still subject to national privacy and security laws.

Policymakers focusing on geography to solve privacy and cybersecurity concerns are missing the point. Consumers and business can rely on contracts or laws to limit voluntary disclosures to ensure that data stored abroad receives the same level of protection as data stored at home. In the case of inadvertent disclosures of data (e.g., security breaches), to the extent nations have security laws and regulations, again a company operating in the nation is subject to those laws, regardless of where the data are stored. Moreover, security breaches can happen no matter where data are stored—data centers everywhere are exposed to similar risks. Such disclosures are the result of security failures, such as hackers breaking into a corporate network to steal data, government agencies tapping into telecommunications links, or employees mistakenly posting sensitive data in a public forum. What is important is that the company involved (either a company with its own networks or a third-party cloud provider) be dedicated to implementing the most advanced methods to prevent such attacks. The location of these systems has no effect on security.

Moreover, policymakers misunderstand that the confidentiality of data does not generally depend on which country the information is stored in, only on the measures used to store it securely. A secure server in Colombia is no different from a secure server in Brazil. Data security depends on the technical, physical, and administrative controls implemented by the service provider, which can be strong or weak, regardless of where the data is stored. For example, in a practice that protects both data privacy and security, some cloud-computing companies have upgraded security controls, so that customers retain the keys used to encrypt data before it is uploaded, thereby preventing third parties, including the cloud companies themselves, from accessing their data.⁷ While cloud computing does not guarantee security, and organizations should investigate the terms of service and security practices of any service provider, cloud computing will likely lead to better overall security because implementing a robust security program requires resources and expertise, which is what many small and mid-sized organizations lack, but large-scale cloud-computing providers can offer.

Government Access to Data

The second motivation often given for why countries enact data-localization policies are concerns over government access to data. Governments obviously need a legal process to facilitate legitimate requests to access data for law enforcement and national security purposes. But this is where the focus should be—mandating ways to ensure access, not focusing on geography. Part of this is based on fear or uncertainty that other countries will withhold data that they may want in the future, whether for regulatory or legal issues. These uncertainties arise as modern technology and business operations means that multiple companies, individuals, and jurisdictions can be involved in owning, storing, and accessing data. For example, there is an ongoing court case involving the U.S. Department of Justice and Microsoft about the jurisdiction of data relating to a criminal investigation that involves a U.S. citizen but which is stored in Ireland. However, this

simply highlights the need to revise this antiquated process—state-to-state mutual legal assistance treaties—by which countries request assistance to transfer evidence from other countries.

Economic Development—“Digital Mercantilism”

The final justification countries use for data localization is to spur local economic development—yet this just constitutes a new form of “digital” mercantilism. Some countries believe data localization offers a quick way to force high-tech economic activity to take place within their borders—a new form of “digital mercantilism”—similar to how countries use local content requirements and tariffs to protect local manufacturing operations.⁸ Given that traditional trade-protectionism tools, such as tariffs, do not work as readily on digital economic activity, countries pursuing digital mercantilism are reverting to “behind-the-border” regulations and technical requirements, such as data localization. These barriers represent the most significant issue for digital trade. For the worst offenders of digital mercantilism, such as Indonesia, Nigeria, Russia, and China, data localization is often just one of many mercantilist tools used to target foreign firms and goods to give local firms an unfair advantage.

Such countries believe that if they restrict data flows they will gain a net economic advantage from companies relocating data-related jobs to their nation. These policymakers believe that, if they restrict data flows, their countries will gain a net economic advantage from companies that will be forced to relocate data-related jobs to their nations.⁹ These supposed benefits of data-localization policies are misunderstood. Data centers have become more automated, meaning that the number of jobs associated with each facility, especially for technical staff, has decreased. While data centers contain expensive hardware (which is usually imported) and create some temporary construction jobs, they employ relatively few full-time staff.¹⁰ For example, in 2011, a \$1 billion data center built by Apple in North Carolina created only 50 full-time jobs and another 250 support jobs in the local community in areas such as security and maintenance. Similarly, a new Microsoft data center in Virginia was expected to create at most several dozen permanent jobs. As this report shows below, the economic benefit from these jobs is outweighed by the increased costs of data processing following on these policies.

THE COSTS OF BARRIERS TO CROSS-BORDER DATA FLOWS

Barriers to data flows—whether due to privacy and cybersecurity concerns, law enforcement, or digital mercantilism—affect a growing share of economic activity, not to mention a key area of U.S. competitiveness, as data is increasingly important to both modern and traditional sectors of the economy. Despite the mistaken rationales and self-inflicted damage data localization policies cause, these misguided views are spreading and threaten the foundational role that data plays in today’s economy. This section analyzes how barriers to data flows affect firm competitiveness as well as economic productivity and innovation.

Barriers to Data Flows Undermine Firm Competitiveness and Economic Productivity

Maximizing the value of data requires it to move. Innovation and economic growth is increasingly driven by how firms collect, transfer, analyze, and act on data. Absent policy-created “data protectionism,” digital trade and cross-border data flows are expected to continue to grow much faster than the overall rate of global trade.

At the firm level, barriers to data flows make firms less competitive, as a company will be forced to spend more than necessary on IT services. Companies will likely have to pay more for data-storage services, especially those in smaller countries (which will not naturally be home to a data center). Such barriers also prevent companies from transferring data that's needed for day-to-day activities, such as for human resources, which means companies may have to pay for duplicative services. Likewise, companies may be compelled to spend more on compliance activities, such as hiring a data-protection officer, or putting in place software and systems to get individuals' or the government's approval to transfer data. These additional costs are either borne by the customer or the firm, which undermines the firm's competitiveness (especially for foreign firms who are at some disadvantage vis-a-vis domestic firms) by cutting into profit margins.

This economic impact ripples throughout an economy as barriers to data flows affect data processing and Internet services—or any service that depends on the use of data for delivery, which in today's economy is most. For example, if Brazil had proceeded with its proposed data-localization plan, it would have forced companies to pay an average of 54 percent more for some cloud-computing services.¹¹ As the studies in this report show, these additional costs detract from firm and industry competitiveness as well as a country's economy more broadly. The opportunity cost is that the resources could otherwise go toward hiring new employees or buying new equipment.

Barriers to Cross-Border Data Flows Undermine Innovation and Access to Innovative Services
Organizations use data to create better insights, which, in turn, lead to innovation. Businesses use data to enhance research and development, develop new products and services, create new production or delivery processes, improve marketing, and establish new organizational and management approaches.¹² Countries which enact barriers to data flows make it harder and more expensive for their companies to gain exposure, and to benefit from, the ideas, research, technologies, and best practices that accompany data flows and the innovative new goods and services that rely on data. Countries that artificially prop up domestic businesses with such digital-protectionist policies—which disadvantage foreign firms—set themselves up to fail because their enterprises will always be less competitive and innovative than those companies in global markets that operate without similar protection.

Barriers to data flows also mean delays and higher costs in the development of new and innovative goods, as companies may be unable to use their preferred research partners and are forced to use second-choice research ones (if they do so at all). Data localization policies undermine the ability of companies, such as Procter & Gamble (P&G), that use new and innovative global “open innovation” platforms to facilitate collaboration among firms, universities, and other research organizations to drive their own innovation.¹³

Likewise, these barriers can impede important medical research. Compared to other categories of data, health data is much less “liquid” and is therefore underutilized due to the barriers put around this data.¹⁴ This has consequences. For example, disease does not stop at national borders, therefore meaning that the data needed to find cures needs to cross borders too. Powerful data analytics applied to bigger global data sets can help speed the development of cures. The rarer the disease, the more important it is to build bigger data sets. By erecting barriers to the exchange of medical information (even anonymous data), countries' protectionist

policies harm not only their own citizens but people around the world, all of whom benefit from advancements in such medical research.

Countries enacting barriers to data flows not only undermine innovation, but prevent their citizens from accessing innovative services. For example, barriers to the exchange of personal medical data, such as those in Australia, Canada, China, and Russia, could prevent these countries' citizens from accessing the latest technological advances. For example, companies like Hermes and Alliance Medical provide outsourced analysis of MRI scans, thereby decreasing healthcare costs and time demands on doctors. Likewise, such health data restrictions prevent IBM Watson—which combines a supercomputer, artificial intelligence (AI), and sophisticated analytical software—from using patient data for newer, quicker, and better health diagnosis.¹⁵ Given that each of Watson's AI applications—such as for health, weather forecasts, or others—require customized hardware to match the application, it is unrealistic to assume that IBM would build such data centers in each and every country that enacts barriers to health data. Instead, citizens in these countries are likely to miss out on access to the latest and most-sophisticated medical services.

CALCULATING THE COSTS OF DATA LOCALIZATION

A growing body of research has examined not only the relationship between cross-border data flows and economic growth but the economic costs engendered by limiting cross-border data flows. This section summarizes the key studies that have estimated the economic cost of data localization.

Leviathan Security Group: The Costs of Cutting Access to Global Cloud Services

A 2015 Leviathan (an information security company) study shows that local companies could have to pay significantly more for cloud services in Brazil and Europe if data-localization policies had cut them off from the most cost-competitive global cloud providers.¹⁶ How much more depends on whether the country/region is home to a local data center from one of these seven providers and how competitive (price wise) this local provider is in comparison to global competitors. The study looks at the change in per-hour costs for cloud services if data-localization policies forced local companies to use the local cloud services from one of the seven major providers covered in the study. The study considered like-for-like services (focusing on memory allocated to services, with 1GB, 2GB, 4GB, 8GB, 16GB, and 32GB server categories) from global leaders in public infrastructure-as-a-service cloud companies: Amazon Web Services, DigitalOcean, Google Compute Engine, HP Public Cloud, Linode, Microsoft Azure, and Rackspace.¹⁷

Leviathan's study was not able to calculate the cost of data localization in other countries that have enacted or considered data-localization policies, such as Canada, Russia, Indonesia, and India, as these countries do not have data centers from any of the major cloud providers covered in the study. This shouldn't be surprising given the distributed nature of the Internet: At the time of the study (2015), the seven companies in this study had data centers in just 12 countries: Australia, Belgium, Brazil, China, Germany, Ireland, Japan, the Netherlands, Singapore, Taiwan, the United Kingdom, and the United States.¹⁸

At the heart of this study is a fact that some policymakers refuse to accept—that for global cloud companies, it makes no sense to have duplicative cloud-computing facilities in every country. This study shows how forcing firms to use only local data centers is much more expensive compared with permitting them to use the

lowest-cost cloud-computing service—wherever the data center for that service is located. The study found that the cost of cloud services can increase substantially, depending on the availability of alternative services.

The study shows that:

- If Brazil had enacted data localization as part of its “Internet Bill of Rights” in 2014, companies would have had to pay an average of 54 percent more to use cloud services (of all categories) from local cloud providers compared with the lowest worldwide price. For example, for 1GB equivalent services Brazilian customers would have had to pay 37.5 percent more, while for 2GB services the increase would be 62.5 percent.
- At the time of the study, some of the world’s lowest-cost data centers were in the European Union, but others were more expensive. If the European Union enacted data localization, companies would not have to pay any more for 1GB and 2GB services, but would have had to pay up to 36 percent more to use 4GB and higher services.
- Furthermore, if data localization were used to create a “Schengen” cloud in Europe (thereby excluding Ireland and the United Kingdom), companies would not have to pay more for some services (such as 1GB and 2 GB), but would face cost increases of 10.5 percent for 4GB and above services.¹⁹

CIGI and Gotham House: Estimating the Economic Impact of Data Regulations

A 2016 Center for International Governance Innovation (CIGI) and Chatham House study shows that restrictive data regulations, including forced data localization, increase prices and decrease productivity across a range of economies. The report’s econometric study analyzes the negative impact data-protection measures have on 10 downstream sectors (i.e., the users of data or data-related services) and the impact this has on the broader economy in Brazil, China, the European Union, India, Indonesia, Russia, South Korea, and Vietnam.²⁰

The study first identifies and combines common data regulations to use as a proxy, such as full/partial data localization; strict consent for collection, storage, and dissemination of personal data; and user rights of review of stored information. It then estimates the industry impact by calculating the data intensity of downstream sectors, such as telecommunications and information services.²¹ It uses these two measures—data regulations and industry-data intensity—to form a joint indicator for a regression analysis to estimate the economy-wide impact via the change in total factor productivity (TFP).²²

The study uses this indicator as a counterfactual to assess the economic impact of actual or proposed data regulations, including localization, in Brazil, China, the European Union, India, Indonesia, Russia, South Korea, and Vietnam.²³ As part of this, the study develops a weighted index to compare the severity of data-regulation barriers in each country. It is unsurprising that Russia (4.82) and China (3.88) score the highest (out of a one to six scale, six being the worst) because of their explicit data-localization measures. Indonesia (2.42), India (2.36), and Vietnam (2.19) are not far behind, due to a mix of data localization and other measures. However, it is important to point out that the European Union (3.18) is not far behind China and Russia, due to the indirect impact that restrictive data regulations have on data flows.²⁴

The regressions show that data localization and commonly used barriers to data flows decreased TFP, such that a one-standard-deviation change in the joint indicator decreased TFP by 3.9 percent. In the final stage, the study's econometric modeling shows that the lost TFP in downstream sectors, especially in the services sector, reduced GDP by 0.10 percent in Brazil, 0.55 percent for China, 0.48 percent in the European Union, and 0.58 percent in South Korea.²⁵

ECIPE: The Costs of Data Localization: Friendly Fire on Economic Recovery

A 2014 European Center for International Political Economy (ECIPE) estimated the economic costs related to proposed or enacted data-localization requirements and related data-privacy and security laws in Brazil, China, the European Union, India, Indonesia, South Korea, and Vietnam.²⁶ The study aimed to analyze the impacts on exports, GDP, and consumer welfare (lost consumption due to higher prices and displaced domestic demand). ECIPE estimates that policies that increase data-processing costs negatively impact economic growth through higher prices on data services.

The study examines the effects of the recently proposed or enacted legislation in the seven countries. Some countries have economy-wide localization policies (such as China and Vietnam), while others only have localization measures for specific sectors (such as South Korea, for financial services). Beyond data localization, the study also considers other common regulatory requirements for data protection that increase compliance costs, such as strict consent requirements for data use and transfers, a right for users to review personal data, strict requirements to notify authorities of data breaches, appointing a data-privacy officer, sanctions for noncompliance, and the requirement to provide government access to a business or its customers' data.²⁷

The study's econometric model uses regulatory and cost indices to analyze the productivity, price, and investment "shocks" from data restrictions and data-localization policies. The model accounts for different levels of data intensity in different sectors to estimate the productivity impact.²⁸ The study uses two scenarios: The first sets a benchmark by examining data-protection regulations in each country, which is built upon in the second scenario by adding data-localization policies. The model assigns weights to the measures to account for different levels of restrictiveness.

The results are significant and negative:

- The impact of proposed or enacted data restrictions on GDP is substantial in all seven countries: Brazil (-0.2 percent), China (-1.1 percent), EU (-0.4 percent), India (-0.1 percent), Indonesia (-0.5 percent), Korea (-0.4 percent), and Vietnam (-1.7 percent).
- If these countries also introduced economy-wide data localization requirements, GDP losses would be even higher: Brazil (-0.8 percent), the EU (-1.1 percent), India (-0.8 percent), Indonesia (-0.7 percent), and Korea (-1.1 percent).
- The impact on domestic investments is considerable: Brazil (-4.2 percent), China (-1.8 percent), the EU (-3.9 percent), India (-1.4 percent), Indonesia (-2.3 percent), Korea (-0.5 percent), and Vietnam (-3.1 percent). If these countries also introduced economy-wide data localization, the impact increases for most countries: Brazil (-5.4 percent), the EU (-5.1 percent), India (-1.9 percent), Indonesia (-12.6 percent), South Korea (-3.6 percent), and Vietnam (-3.1 percent).

- Exports from China and Indonesia decrease by -1.7 percent due to loss of competitiveness.
- If these countries enacted economy-wide data localization, the study estimates that higher prices and displaced domestic demand will lead to consumer welfare losses of: \$15 billion for Brazil, \$63 billion for China, \$193 billion for the EU, \$14.5 billion for India, \$3.7 billion for Indonesia, \$15.9 billion for South Korea, and \$1.5 billion for Vietnam. For India, the loss per worker is equivalent to 11 percent of the average monthly salary, almost 13 percent in China, and around 20 percent in South Korea and Brazil.

DATA-LOCALIZATION POLICIES AROUND THE WORLD

Appendix A captures many of the world's data-localization policies. The list shows that data localization comes in many forms: While some countries enact blanket bans on data transfers, many are sector specific, covering personal, health, accounting, tax, gambling, financial, mapping, government, telecommunications, e-commerce, and online publishing data. Others target specific processes or services, such as online publishing, online gambling, financial transaction processing, and apps that provide services over the Internet (thereby bypassing traditional distribution).

In some cases (such as those for tax and accounting records), data localization stems from outdated legacy laws and rules formulated before the development of the Internet (e.g., laws that require documents to be held at the business's premises). Other data localization stems from countries formulating laws to address technology issues (e.g., the Internet, data, or privacy). In a knee-jerk reaction, these countries, instead of tackling the actual issue (such as focusing on data protection or ensuring government access, instead of geography), require local data storage. For others, data localization is a mercantilist tool they think provides them with an advantage over foreign firms, often using public-policy concerns about privacy or cybersecurity as a smokescreen.

The following section focuses on how China, Indonesia, Vietnam, and Russia have enacted a range of barriers to digital trade and cross-border data flows.

Example: China: Using Data Localization and Regulations to Preclude Access to its Cloud Computing Market

China makes pervasive use of digital protectionism through the use of data localization, discriminatory and arbitrary regulations, and restrictive market access conditions. Appendix A specifies the long and growing list of data-localization requirements that China has enacted in recent years. In 2016, USTR's National Trade Estimate Report outlined the impact of China's many digital restrictions:

Over the past decade, Chinese filtering of cross-border Internet traffic has posed a significant burden to foreign suppliers. Outright blocking of websites appears to have worsened over the past year, with 8 of the top 25 most trafficked global sites now blocked in China. Much of the blocking appears arbitrary...²⁹

In addition to explicit data-localization rules, China uses regulations and market-access restrictions to discriminate against foreign cloud service providers. In 2016, new regulations regarding cloud-computing

services in China confirm its persistence in erecting barriers between its tech sectors and digital economy and that of the rest of the world. In March 2016, China made significant changes to the licensing and regulatory regime of Chinese telecom and Internet services that essentially exclude foreign technology firms involved in cloud computing, big data, and other information services from operating in China. These regulations, again, reinforced the requirement for forced local data storage.³⁰ For foreign cloud-service providers—which include many leading U.S. companies—these regulations have essentially closed access to the Chinese market.

China enacted regulatory changes to make it even harder than it already was for foreign companies to establish and operate Internet-based information services in the country. First, China released regulations for several services it considers valued-added telecommunication services (VATS). By categorizing Internet-based services (e.g., cloud computing, big data, and other information services) as telecommunication services, and not as “computer and related services,” it has much greater freedom to restrict market access to foreign tech firms. This is because China made commitments as part of its accession to the World Trade Organization in 2001 to provide nondiscriminatory treatment and market access to foreign firms in “computer and related services.”³¹ This category of Internet-based computer services includes email, voicemail, online information and database retrieval, electronic data interchange, and enhanced facsimile services, code and protocol conversion, and online information and/or data processing.³² Essentially, China’s approach is a technical work-around to avoid its commitment to open its market for Internet-based computer services to foreign competition.

Second, China introduced a requirement for telecom and Internet Service Providers (ISPs) to apply for licenses for each subcategory of services, raising the potential for government agencies to discriminate against foreign firms. For example, China’s new subcategory, “internet-based resources collaboration services,” means that providers of cloud-computing application services, platform as a service, and software as a service would potentially have to apply for multiple licenses, given some firms and services cross over into multiple categories.

Third, China released new requirements that articulate the very small and restricted cloud-computing services space where foreign firms are allowed to operate. In October 2016, the Ministry of Industry and Information Technology released the “Notice on Regulating Business Behaviors in the Cloud Service Market,” which outlined how foreign cloud companies are forbidden from working via local partnerships in any capacity beyond “technical assistance.” It is not specified what is allowed under “technical assistance,” but based on current practice, it is likely to mean that foreign companies are only allowed to license their goods (software and hardware) to their (forced) local partners and show them how to use them. The notice further specifies several activities that cloud service providers cannot perform, such as sign contracts directly with end users. These new restrictions on foreign cloud service providers make an already restrictive situation that much worse. Strict entry requirements and (an already highly) discriminatory licensing process have largely kept foreign firms out of China’s market. To operate in China, foreign firms must set up a joint venture with a Chinese partner who must have majority ownership (i.e., greater than 50 percent). A joint venture was a prerequisite for foreign firms to even apply for a license from Chinese authorities, who have proven to be highly discriminatory against foreign firms. Although there are over 20,000 local companies licensed to

provide VATS in China, only 30 or so licenses have been issued to foreign companies, including five U.S. companies.³³

A few large foreign firms have successfully run the gauntlet and decided to operate in China within the confines of these strict conditions by partnering with large Chinese firms—for example, Microsoft with 21Vianet (China’s largest private data-center operator), SAP with China Telecom, and IBM with a group of local companies.³⁴ As described, these foreign firms are severely restricted in what they can do, often being constrained to arrangements whereby they license their products to their local partners, who set up and run the data centers and cloud services and manage relations with end users.

This mercantilist approach to cloud computing is consistent with China’s ongoing efforts to develop a local cloud-computing sector that uses indigenously developed technology. China’s ambitions in the sector started as part of the country’s *National Medium and Long-Term Plan (MLP) for Science and Technology Development (2006-2020)*. Building on this in 2010, China identified cloud computing as one of 11 strategic emerging industries that would receive special attention and funding, all in pursuit of the goal of expanding access to cloud resources in China, developing indigenous cloud-computing technology, and creating an internationally competitive Chinese cloud-computing sector. More recently, the Ministry of Science and Technology’s 12th Five-Year Plan (2011-2015) paid particular attention to cloud computing, where the aim became to develop a cloud-computing standard based on indigenously developed technology.³⁵ These policies, taken together, show China’s efforts to use mercantilist policies at home to support the development of “local champions,” who will eventually become more innovative and competitive and able to compete in overseas markets—against the very tech firms that are unable to compete in China.

Example: Indonesia and Vietnam: Using Data Localization to Target Over-the-Top Services

Indonesia and Vietnam have both enacted an extensive range of data localization and other barriers to digital trade, most recently targeting over-the-top (OTT) services. On March 31, 2016, Indonesia’s Ministry of Communications and Informatics issued Circular Letter No. 3, which notifies companies about new regulations for over-the-top (OTT) services, such as requirements for forced data localization and the need for foreign OTT firms to establish a permanent office in Indonesia as a condition of market entry.³⁶ In January 2016, Vietnam released a draft regulation—Draft Decree Amending Decree 72—for OTT services that included a forced data-localization requirement and the transfer of power to control OTT services to domestic telecommunications firms.³⁷ These restrictive policies will raise costs, diminish the incentives for service providers to offer OTTs, reduce competition in a growing market, and potentially weaken data protection and cybersecurity measures, given the need to set up and manage duplicative infrastructure or to use data-center providers who do not use best-in-class protective measures.

OTT services are those delivered via the Internet and are some of the most popular and innovative services available. In broadcasting, OTT service providers (such as Netflix, Hulu, and HBO Go) deliver audio, video, and other media over the Internet without users having a subscription with the usual intermediaries, such as cable companies. For messaging, OTT service providers, such as WhatsApp, Skype, and Facebook, provide instant-messaging services as an alternative to text-messaging services provided by traditional mobile network operators. In using the Internet, OTT service providers and their customers can bypass traditional

telecommunications network service providers to compete with services (such as voice) from telecommunications companies. These technological innovations have changed consumer behavior in media and telecommunications markets, among others, allowing consumers to change how they access and consume media and communicate. This is especially the case in developing countries that have deployed mobile-phone services before (or instead of) traditional phone services, thereby leapfrogging costly fixed-line infrastructure, which also led to a vibrant app and digital economy.

The letter from Indonesia's Ministry of Communication and Informatics notified foreign OTT service providers that upcoming regulations will require these providers to abide by a number of mercantilist and trade-distorting measures, such as:

- Forcing fee-for-service OTT providers (such as those that require a subscription) to form a joint venture with a local telecommunications provider;³⁸
- Requiring companies to disclose source code as a condition of market access;
- Forcing companies to store data locally;
- Requiring companies to establish a permanent local office to operate in Indonesia;
- Requiring firms to use content filtering in accordance with Indonesian law, such as for security purposes (such as terrorism) or social/cultural purposes (such as pornography);
- Forcing firms to use an Indonesian Internet protocol number; and
- Forcing firms to use Indonesia's National Payment Gateway, a government-owned and run process that aims to make Indonesia's four payment systems interoperable, but in doing so, discriminates against foreign payment providers in a misguided attempt to coerce more local financial activity in e-commerce and other sectors.³⁹

For Vietnam, the circular it issued requires OTT firms to locate servers in Vietnam. The draft regulation also restricts how foreign OTT services operate in Vietnam by forcing them to form a joint venture with Vietnamese telecommunications companies. Meanwhile, it promulgates differentiated regulations for free- and fee-based OTT services, as the latter need to get a license from the government, while the former do not.⁴⁰

By introducing data-localization requirements, the Indonesian and Vietnamese governments reduce the benefits that come from competition among foreign OTT services (such as WhatsApp, Viber, and Tango), local providers (such as Zalo, Mocha, and VietTalk), and traditional telecommunications service providers. OTT services are obviously meeting a market demand that traditional carriers are not. This regulation can have a substantial impact on a growing area of digital activity—20 million Vietnamese had OTT apps on their smartphones as of 2015 (Vietnam has a population of 90 million).⁴¹

In both countries, these protectionist policies seem intended to protect inefficient, state-owned incumbent firms. In Indonesia, this is evident from the requirement to form a joint venture with a local telecommunication firm.⁴² Indicative of this, in January 2016, Indonesia's biggest (state-owned) telecommunications provider, Telekom Indonesia, blocked Netflix's entry into Indonesia because it did not have the right license and due to concerns about the content it carries.⁴³ Following this, Telkom Indonesia

found a foreign company willing to abide by Indonesia's strict entry requirements to launch a video-streaming service—Hooq, a Singapore-based company—while still blocking Netflix.⁴⁴

In Vietnam, media reports state that Vietnam's prime minister ordered the Ministry of Information and Communications to restrict free OTT apps, such as Viber and Zalo (a local app), due to the impact these apps were having on traditional mobile carriers. As a Zalo representative rightly pointed out, free email services took over from postal services, but no one banned these services, yet the government seems intent on trying to do this with OTT services.⁴⁵

If Vietnam and Indonesia want a vibrant, competitive, and world-class digital economy, it should reverse these types of policies. Both countries should not be prescribing how users access and use digital services and how these digital services operate, as this limits consumer choice and engagement, and business innovation. Consumers and businesses benefit when there is healthy competition between network and service providers, which is what should be happening between OTT service providers and traditional telecommunications firms. First, by requiring local data storage, the government increases operating costs for local and foreign firms. Second, by forcing companies to form joint ventures, the government limits the number and ability of firms to innovate and compete, especially small app-makers involved in OTT services. However, while local firms may be affected by both measures, the burden falls disproportionately on foreign firms.

Example: Russia: Expanding Its Use of Data Localization Measures for Digital Mercantilism

The Russian government's parallel moves toward mercantilism and authoritarianism came together in a new surveillance law that includes extensive data-localization requirements for telecommunications data, adding an additional layer to already-extensive barriers to cross-border flows between Russia and the rest of the world. On July 6, 2016, Russia enacted a new law that forces telecommunication companies and ISPs to retain user communications for six months and communications metadata for three years. The law will apply to companies in Russia and overseas. Companies have until July 1, 2018, to implement these measures.⁴⁶

The law aims to help Russian authorities fight terrorism, but its impact will be felt economy-wide (and society-wide), especially by Russia's digital economy. First, the surveillance and localization requirements are much broader than other countries' telecommunications data-retention requirements, such as those of Germany, as it requires companies to store the actual content of users' communications for six months, such as voice data, text messages, pictures, sounds, and video, not just the metadata (the who, when, and how long of communications). Second, it requires telecommunications companies and ISPs to cut services to a user if they fail to respond to a request from law enforcement to confirm their identity (which raises a range of privacy issues). Third, it forces companies to help government authorities in decrypting user communications and prohibits encryption measures unless a decryption tool is available should Russian authorities need it. Fourth, it applies to foreign companies that fall within the broadly defined category of telecom providers and "facilitators of information dissemination by means of the Internet," such as online messaging services, email providers, social media and blogging sites, voice over Internet protocol services (which use the Internet to transmit voice and multimedia), and news sites.⁴⁷

Russia already has one of the most extensive data-localization laws in place, and once this law comes into force, the impact it will have on Russia's economy will increase. In 2015, Russia enacted a law that forces companies with Russian personal data to store it locally.⁴⁸ Russian telecommunications companies have complained about the large potential costs of implementing these extensive and intrusive laws. MegaFon, Russia's second-largest mobile-phone company, said that equipment and operating costs of implementing this new law are estimated to be around \$3.6 billion.⁴⁹ These costs inevitably get passed on to customers, which drags down economic growth. Tele 2, another Russian mobile-phone provider, said that it would likely have to raise prices by two or three times to cover the costs of implementation.⁵⁰ Beyond the implications for privacy and freedom of expression in Russia, these policies will certainly chill Russia's digital economy, as it makes it harder and costlier for both domestic and foreign firms to operate.

DIGITAL TRADE AND INTELLECTUAL PROPERTY

To be effective, digital trade requires robust intellectual property (IP) protections, because without them producers will be less able to sell their products and services across borders. If a nation promulgates a weak IP regime and turns a blind eye to rampant piracy, imports of IP-based goods and services paid for with an export of money would by definition decline. Moreover, the knowledge and creativity required to create the goods and services exchanged in the 21st century—from smartphones, to biopharmaceutical drugs, to movies and music—is difficult to develop, but often very easy to steal or pay for at less than full market value. But without fair payment, global innovation and creative output decreases. The notion that intellectual property is not a crucial enabler of U.S. digital trade ignores the fact that ideas and knowledge form the basis of many U.S. firms' competitive advantage. Businesses in the United States now invest more in knowledge-based capital than in tangible capital.⁵¹

Critics of IP, trade, or both, try to exploit the fact that the popular understanding of trade is still based around manufactured goods facing tariffs when crossing borders, while IP is behind the border and nations have unlimited rights to do whatever they want with it. Liberal economist Paul Krugman speaks for many Trans-Pacific Partnership (TPP) critics when he asserts that the TPP “is not a trade agreement. It's about intellectual property and dispute settlement.” But this narrow focus refuses to acknowledge that what goes on “behind the border” is central to shaping trade in the 21st century. The idea that reducing a tariff on a widget is legitimate in a trade agreement but that reducing the ability of a nation's citizens to steal another nation's goods and services—that is, ensuring robust intellectual property enforcement—is not legitimate is illogical. Trade in goods and services increasingly depends on intellectual property, and that IP needs to be protected in the trade agreements of tomorrow if we are to truly have global, market-based trade.

The rise of digital trade makes embedding intellectual property regimes in trade agreements, such as the rules established in the TPP, more imperative, as technology makes the sale of digital goods and services to foreign markets so much easier and cheaper, even as it also makes IP theft much easier. IP provisions need to be included as this is where modern barriers to trade exist. This is based on the fact that modern trade is increasingly in bytes, ideas, and services. Current international trade rules for IP are increasingly out of date given the base-level of global protection for IP—the Trade-Related Aspects of Intellectual Property (TRIPS) Agreement—was established in the 1990s when the Internet and e-commerce as we know it barely existed.

Intellectual Property Enforcement

Any future U.S. trade agreements need an IP chapter that also helps to improve IP enforcement: If they are to be effective, IP rules need to have consequences. This remains a major issue for U.S. firms, as previous U.S. International Trade Commission surveys have shown: 75 percent of large firms and 50 percent of SMEs in digital trade view intellectual property infringement as an obstacle to trade, with this being most felt by the content creators, large retail firms, and SMEs in the digital communications sector.⁵² While the economic cost of online piracy to U.S. businesses is hard to specify, it is undoubtedly high, given the impact that lost revenue has on profits (and therefore taxes), employment, content production, and innovation.⁵³

Just as the United States should use trade agreements to ensure trading partners have clear and effective enforcement mechanisms for modern IP issues, especially ensuring that laws that apply offline also apply online, it should also ensure its own domestic laws treat physical and digital goods and services the same. The United States needs to ensure technology neutrality in this regard—there should be no difference between tangible goods and digital ones. The result of the ITC case *Align Technology, Inc v. ClearCorrect, Inc* shows where a change needs to be made. The Federal Circuit court’s decision on March 31, 2016, that the ITC did not have the jurisdiction to issue orders to stop infringing digital goods—as the relevant law only referred to “material things,” not digital goods and services—undermines IP enforcement in the United States. Treating physical and digital goods differently is illogical given this means the ITC can stop a flash drive containing infringing material at the U.S. border, but it is unable to do anything if a company sends the same infringing digital products over the Internet. Given this, Congress should fix this discrepancy by ensuring that the ITC has authority over digital and tangible goods and that both are treated equally. However, the ITC should only be authorized to issue cease and desist orders for infringing digital goods, which would stop the U.S.-based entity from using the infringing material, but not exclusion orders, which would inadvertently create a barrier to cross-border data flows.

THE EFFECT OF INNOVATION AND AUTOMATION ON THE U.S. LABOR FORCE

Some have expressed concerns that increasing automation in the U.S. economy, whether from digitalization, robotization, or through the application of other automation technologies, will have a net adverse consequence for the U.S. labor force. To be sure, skill-biased technical change is real and the advent of automation technologies will render a number of tasks, skills, jobs, and even occupations obsolete. But the net impact of these productivity-enhancing technologies will not be mass joblessness but rather reflect the introduction of new technologies that are actually vital for keeping the U.S. economy globally competitive and even helping to create the jobs, occupations, and industries of tomorrow. Today it requires just three American workers to produce the same level of agricultural output it took 100 Americans to produce in 1900, yet the automation of the farm did not lead to mass joblessness—as many predicted at the time. Rather, if countries put in place the right macroeconomic policies and the right technology- and innovation-enhancing policies toward skills, infrastructure, scientific research, tech transfer and commercialization, etc. then they will be able, broadly, to replace obsoleted jobs with new ones and engender the productivity growth that fundamentally lies at the core of national economic growth.

Nevertheless, many observers breathlessly trumpet the fear that automation technologies (i.e., innovation) will produce adverse consequences for America’s (not to mention the global) workforce. For instance, in his book,

The Rise of the Robots, Martin Ford advises policymakers to expect 75 percent unemployment in Western societies by the year 2100. Rice University's Moshe Vardes contends that, given the looming arrival of artificial intelligence (AI) and machine learning, global unemployment will reach 50 percent. In their Oxford University paper "The Future of Employment: How Susceptible Are Jobs to Computerisation?" Carl Frey and Michael Osborne assert that 47 percent of U.S. jobs could be eliminated by technology over the next 20 years.⁵⁴ Echoing these sentiments, Erik Brynjolfsson and Andrew McAfee write in their book *Race Against the Machine* that "It may seem paradoxical that faster progress can hurt wages and jobs for millions of people, but we argue that's what's been happening."

Yet there are a number of problems with these types of analysis. Most significantly, they make the mistake of subscribing to what economists call the "lump of labor fallacy," the view that once a job is gone there are no others created (e.g., that there exists in an economy only a fixed number of jobs). In particular, such an analysis erroneously misses the second-order effects generated from technological change. This despite the fact that history, logic, and scholarly evidence are all clear that higher productivity growth does not lead to fewer jobs in an economy. In fact, since at least 1950 in the U.S. economy, it has been the decades with the highest rates of productivity growth that have experienced the lowest rates of unemployment—and conversely the decades with the lowest rates of productivity growth that have experienced the highest rates of unemployment.⁵⁵

Rather, the reality is that productivity creates new demand, which in turn creates jobs (the "second-order effect" mentioned above). Thus, if a factory can produce a new vehicle at say three-quarters the cost (even if it now needs only to employ three-quarters the labor), these savings are recycled into the economy, in most cases through lower prices (which benefit consumers) or higher prices (which benefit the remaining workers). This money can then be spent on a wide variety of product and services (e.g., other devices, education, tourism, entertainment, dining out, etc.) which creates jobs in whatever industries supply the goods and services that people spend their increased savings or earnings on. In other words, automation tends to lower prices, which in turn generates additional consumption, which in turn creates new employment opportunities.

Moreover, technological innovation is also vital to creating entirely new jobs, and can do so in at least five different ways, as a 2015 study from Deloitte, "Technology and People: The Great Job-Creating Machine," explains.⁵⁶

- First, in sectors where demand is responsive to price changes, automation reduces prices but also spurs more demand, leading to at least compensating job creation. For example, as TV prices have fallen and quality increased, people buy many more TVs. (Germany's industry, for example, has fared so well because it's been able to capture much higher global market share in a number of advanced technology industries even as it increasingly automates.)
- Second, automation technologies can actually expand output. Automation makes all sorts of things possible that would be way too expensive if done by humans alone. As Pedros Domingos notes, "If pixels had to be colored one at a time by human animators, there would be no Toy Story and no video games."⁵⁷ Moreover, as the McKinsey Global Institute has noted, the Internet has created 2.6 new jobs for every 1 it has destroyed.⁵⁸ (At the same time, the Internet accounted for 21 percent of GDP growth

over the last five years among the 13 developed countries MGI studied, a sharp acceleration from the 10 percent contribution over 15 years.)

- Third, jobs are created making automation equipment, whether this comes to robots, software that leverages big data, algorithms that control machine learning, etc.
- Fourth, in some industries, technology serves as a complement to workers, making output more valuable, leading to increased demand. (For example, as doctors have gained better technology, the demand for health care has increased.) This explains why, in many sectors—such as medicine, education, and financial services—technology has raised both productivity and employment simultaneously.
- Finally, as noted, reduced prices from automation increase consumers’ purchasing power, which creates jobs in the industries they spend their new additional income on.

At the same time, there are hundreds of thousands of jobs in advanced economies that will prove extremely difficult, if not entirely impossible, to automate. These include 500,000 pre-k teachers, 230,000 athletes/coaches, 110,000 detectives, 70,000 massage therapists, 45,000 clergy, 25,000 computer scientists, and 6,000 fashion models. Moreover, there are thousands of different occupations and, within each occupation, tens if not hundreds of different tasks that workers do. In other words, there would need to be millions of AI systems built to come close to covering even half the jobs in a developed economy, and it would take decades to build systems that could apply AI to all of these. Further, even Frey and Osbourne’s study concludes that only 10 percent of workers in information are at risk from automation technologies. The reality is more along the lines of what McKinsey Global Institute and ITIF independently found: only between 5 and 10 percent of jobs are at risk of elimination from these technologies.

Such reasons explain why virtually all academic studies on the topic have found that productivity increases do not decrease the number of people working nor raise the unemployment rate. In fact, as noted, in U.S. history, higher productivity levels have generally meant lower unemployment levels. It’s why the OECD finds that, “Historically, the income generating effects of new technologies have proved more powerful than the labor-displacing effects: technological progress has been accompanied not only by higher output and productivity, but also by higher overall employment.”⁵⁹ And it’s why, in a study of the English and Welsh economy from 1871 to 2011, Deloitte finds that, “rather than destroying jobs, technology has been a “great job-creating machine.””⁶⁰

In conclusion, as the Information Technology and Innovation Foundation writes in reports such as “Are Robots Taking Our Jobs? Or Making Them?” and ““It’s Going to Kill Us!” and Other Myths About the Future of Artificial Intelligence,” we believe automation technologies such as artificial intelligence and robotics will be like most past technologies, modestly boosting productivity growth and having no effect on the overall number of jobs or unemployment rates.⁶¹

APPENDIX A

| Country | Data-Localization Policy |
|------------------|---|
| Argentina | Argentina’s Data Protection Act prohibits the transfer of personal data to countries that do not have an adequate level of protection in place, but so far Argentina’s government has not determined which countries fall within this category. However, the Act states that the prohibition is not applicable when the data subject has given express consent to the data transfer. In addition, Argentina’s National Directorate for Personal Data Protection issued Provision no. 18/2015, which stated that cloud storage is considered an international transfer of data, so that software application that send data abroad must comply with the Data Protection Act. ⁶² |
| Australia | In 2012, Australia enacted the Personally Controlled Electronic Health Records Act, which requires that personal health records be stored only in Australia. ⁶³ |
| Belgium | Belgium’s laws require accounting and tax documents to be kept in the office, agency, branch, or other private premises of the taxpayer where they have been kept, prepared, or sent. Companies can apply to Belgian tax authorities for an exemption to this requirement. These accounting records may be kept in another place (such as overseas), provided that immediate access to the records can be granted or that such records can be provided on short notice. ⁶⁴ Furthermore, Belgium’s Companies Code requires companies to keep their register of shareholders and register of bonds at the registered office of the company. Since 2005, it has been possible to keep digital copies of these registries as long as they are accessible at the company’s registered office. ⁶⁵ |
| Brazil | In September 2013, Brazil began considering a policy that would have forced Internet-based companies, such as Google and Facebook, to store data relating to Brazilians in local data centers. It withdrew this provision from the final copy of the bill. ⁶⁶ Furthermore, in 2016, Brazilian government agencies, including the Secretary of Information Technology of the Ministry of Planning, Development, and Management, have included forced data localization as a requirement for public procurement contracts involving cloud-computing services. |
| Bulgaria | In 2012, Bulgaria enacted a new law—the Gambling Act—that required applicants for a gaming license to store all data related to operations in Bulgaria locally. Furthermore, the company’s communication equipment and central control point for IT must be in Bulgaria, another EU member country, or Switzerland. ⁶⁷ |
| Canada | Two Canadian provinces, British Columbia and Nova Scotia, have implemented laws mandating that personal data held by public bodies such as schools, hospitals, and public agencies must be stored and accessed only in Canada, unless certain conditions are fulfilled. ⁶⁸ The tender for the project to consolidate the federal government’s ICT services, including email, for 63 different agencies requires the contracting company to store the data in Canada (citing national security reasons). ⁶⁹ |
| China | China has one of the widest sets of data-localization policies, which stops the flow of data between China and the rest of the world. To start with, it has long limited data “imports.” For example, the Ministry of Public Security runs the Golden Shield program (commonly referred to as the “Great Firewall of China”), which restricts access to certain websites and services, particularly ones that are critical of the Chinese Communist Party. But, more importantly, from a trade perspective, China has |

made several policy changes in the wake of the Snowden revelations that restrict the cross-border transfer of data.⁷⁰ For example:

- In 2006, China introduced measures for e-banking that require such companies to keep their servers in China.⁷¹
- In 2011, China introduced a law that prohibits the off-shore analyzing, processing, or storage of Chinese personal financial information.⁷²
- In 2013, China enacted new rules regarding credit reporting that requires all credit information on Chinese citizens to be processed and stored in China.⁷³
- In 2014, China enacted new rules that require health and medical information to be stored only in China.⁷⁴
- In 2015, China released draft administrative regulations for the insurance industry that included localization requirements.⁷⁵
- In 2016, China enacted new rules that forced companies involved in Internet-based mapping services to store data locally.⁷⁶
- In 2016, China issued new rules regarding online publishing that require all servers used for a broad range of services involved in online publishing in China to be located in China.⁷⁷ This includes app stores, audio and video distribution platforms, online literature databases, and online gaming.
- In 2016, China's new Counter-Terrorism Law requires Internet and telecommunication companies and other providers of "critical information infrastructure" to store data on Chinese servers and to provide encryption keys to government authorities.⁷⁸ Any movement of data offshore must undergo a "security assessment."
- In 2016, China enacted a new cybersecurity law that forces a broad range of companies to store users' personal information and other important business data in China.⁷⁹
- In March 2016, China enacted new regulations regarding cloud-computing services in China that essentially exclude foreign technology firms and reinforce local data-storage requirements.⁸⁰
- In April 2017, China released a draft circular that outlined extensive localization requirements—both explicit and implicit—as part of a restrictive regime of "security checks" for businesses wanting to transfer data overseas, further to the cybersecurity law, which outlined the need for such security assessments. This draft extends data localization from "critical information infrastructure" to all "network operators," which is likely any owner or administrator of a computerized information network system. Furthermore, any outbound data transfer would be prohibited if it brings risks to the security of the national political system, economy, science and technology or national defense."⁸¹

Colombia

In 2016, Colombia's Ministry of Information and Communication Technology publicly called for data localization and released a document—on "Basic Digital Services"—that recommends that data-processing centers should be in Colombia, as they perceive storing data overseas to be too great a risk to network security and personal data.⁸² Furthermore, there are concerns that Colombia's National Procurement Office (NPO) may include data localization requirements or other barriers to data flows as part of a cloud services procurement project for government agencies. Early drafts show the NPO is considering a vague and arbitrary "adequacy" assessment to decide which countries provide adequate data protection. The NPO has reportedly prepared a draft list of "adequate" countries, which does not include the United States, without detailing how these countries were assessed.

| | |
|-----------------------|---|
| Cyprus | Cyprus has failed to replace several restrictive provisions under the Directive on Data Retention, which was declared invalid by the Court of Justice of the European Union (ECJ). This directive required data operators to retain certain categories of traffic and location data (excluding the content of those communications) for a period between six months and two years and to make them available, on request, to law-enforcement authorities for the purposes of investigating, detecting, and prosecuting serious crime and terrorism. ⁸³ |
| Denmark | Since 2011, the Danish Data Protection authority has ruled in several cases against processing of local authorities' data in third countries (non-European Union) without using standard contractual clauses. Also, the Danish law on data retention is still in force after the ECJ ruled the Data Retention Directive invalid. ⁸⁴ In 2011, the Danish Data Protection Agency denied the city of Odense permission to transfer “data concerning health, serious social problems, and other purely private matters” to Google Apps, citing security concerns. ⁸⁵ Furthermore, Denmark’s Book Keeping Act requires companies to store accounting data in Denmark for five years. Under special circumstances, the Danish Commerce and Companies Agency may grant companies permission to preserve accounting records abroad. However, the practice has proven quite restrictive, and permission is seldom granted. ⁸⁶ |
| European Union | <p>Data localization is a contentious issue in the European Union, as some members (such as France and Germany) push for localization in relevant policies, while others (such as the United Kingdom and Sweden) push for free flow of data across borders. The European Commission’s (EC) effort to build a Digital Single Market is a valiant attempt to remove barriers that inhibit digital economic activity, such as those that require data localization. Yet, as this report shows, many such barriers remain. Large U.S. firms ranked Europe as the area where data privacy and protection requirements represented the largest obstacle to doing business online.⁸⁷ Andrus Ansip, EC vice president for the digital single market, has been pushing to remove localization barriers and wants to ban such measures, but his efforts are undermined by others (such as some in Germany and France) that do not want the EC to explicitly ban localization.⁸⁸</p> <p>A central part of the European Union’s policy platform that affects cross-border data transfers is its pursuit of global harmonization of privacy regimes. The EU’s law on personal data protection only allows for the transfer of such data to third countries outside the EU that it has determined provide an “adequate” level of protection. So far, the EU has only recognized 12 countries: Andorra, Argentina, Canada, Switzerland, the Faeroe Islands, Guernsey, Israel, the Isle of Man, Jersey, New Zealand, the United States (through the U.S.-EU Privacy Shield Framework), and Uruguay.⁸⁹ EU personal data is technically not supposed to be transferred to any other country, although it is naïve to believe this is so. Europe has taken a hardline toward the United States about data transfers; however, when its own studies into data protection in other major countries, such as China, show that other countries have little or no level of data protection, it refrains from taking any action.⁹⁰ This highlights how untenable the EU’s approach is as it tries to set up checkpoints for data flows to each and every country around the world.</p> |
| Finland | Finland’s Account Act (1997) requires that a copy of companies’ accounting records be stored in Finland. Alternatively, the records can be stored in another EU country if a real-time connection to the data is guaranteed. ⁹¹ |
| France | The French government has sought over the last few years to promote a local data-center infrastructure, which some have dubbed “le cloud souverain,” or the sovereign cloud. In 2016, a French government ministerial circular (dated April 5) on public procurement outlined that it is |

illegal to use a non-"sovereign" cloud (i.e., foreign cloud provider) for data produced by public (national and local) administration. All data from public administrations has to be considered as archives and therefore stored and processed in France.⁹² The French Blocking Statute (Law No. 80-538) makes it illegal to transfer information (such as data) overseas if the information is involved in legal proceedings, absent a French court order.⁹³

Germany, along with France, has been at the center of efforts to force companies to store data only in Europe or even in-country, such as through a "Bundescloud" (a cloud for government data) in Germany.⁹⁴ This preference for digital protectionism stands in stark contrast to Germany's otherwise open approach to global trade.

Data requirements can vary by state in Germany. For example, the German state of Brandenburg requires that data on residents can only be stored on cloud computing services located in the state.⁹⁵

Germany

On December 18, 2016, Germany introduced local data-storage requirements for a type of telecommunications metadata, through a law that will come into force on July 1, 2017.⁹⁶ The law aims to generate and retain telecommunications metadata—the who, when, where, and how, not the what (the content)—of telecommunications for law enforcement and security purposes. This can include citizens' call records, phone numbers, location information, Internet protocol addresses, time and data of Internet usage, and billing information.⁹⁷

Germany's Commercial Code requires companies to store accounting data and documents locally.⁹⁸ Also, Germany's tax code requires all persons and companies liable for German taxes to keep accounting records in Germany (with some exceptions for multinational companies).⁹⁹ Furthermore, for data processed by public bodies, there does not seem to be a provision which expressly requires data to be held in Germany. However, such data processing outside the German territory has to be carefully checked.¹⁰⁰

Greece

In 2001, Greece introduced data-localization requirements through a law implementing the EU Data Retention Directive, which stated that "Data generated and stored on physical media, which are located within the Greek territory, shall be retained within the Greek territory." Even though the Data Retention Directive was invalidated by the European Court of Justice, Greece has not yet reformed the law.¹⁰¹ The European Commission has also criticized the law as being inconsistent with the E.U. single market, but it remains in effect.¹⁰²

India

India has proposed a range, and enacted some, laws and regulations requiring data localization. India's Ministry of Communications and Technology enacted restrictive data transfer requirements as part of a 2011 change to privacy rules. These rules limit the transfer of "sensitive personal data or information" abroad to only two restrictive cases—when "necessary" or when the subject consents to the transfer abroad. Because it is difficult to establish that a transfer data abroad is "necessary," this provision would effectively ban transfers abroad except when an individual consents. The ministry clarified that these rules only apply to companies gathering data on Indians and only when the company is located in India.¹⁰³

In 2012, India enacted a "National Data Sharing and Accessibility Policy," which effectively means that government data (data that is owned by government agencies and/or collected using public funds) must be stored in local data centers.¹⁰⁴

In February 2014, the Indian National Security Council proposed a policy that would institute data localization by requiring all email providers to set up local servers for their India operations and mandating that all data related to communication between two users in India should remain within the country.¹⁰⁵

In 2014, India's enacted the Companies (Accounts) Rules law that required backups of financial information, if primarily stored overseas, to be stored in India.¹⁰⁶

In 2015, India released a National Telecom Machine-to-Machine roadmap that requires all relevant gateways and application servers that serve customers in India to be located in India. The Roadmap has not yet been implemented.¹⁰⁷

Indian government agencies have also made data localization a requirement for cloud providers computing for public contracts. For example, in 2015, India's Department of Electronics and Information Technology issued guidelines that cloud providers seeking accreditation for government contracts would have to require them to store all data in India.¹⁰⁸

Indonesia has a range of data-localization laws that cover a broad range of sectors and technologies. Indonesia has been expanding its range of localization policies as part of a persistent attachment to state-directed development and digital protectionism strategies.

Indonesia

In 2012, Indonesia enacted a rule—regulation no. 82— regarding the Provision of Electronic System and Transactions, which requires “electronic systems operators for public service” to store data locally.¹⁰⁹ Indonesian officials have stated that “public service” means any activity that provides a service by a public service provider, consistent with the broad definition of the term used in the implementing regulations to the 2009 Public Service Law. In 2014, Indonesia seemed to follow through on this as the government began considering a “Draft Regulation with Technical Guidelines for Data Centres” that would require Internet-based companies, such as Google and Facebook, to set up local data storage centers.¹¹⁰ The potentially broad effect of the law was evident by a spokesman's comments that the law “covers any institution that provides information technology-based services.”¹¹¹ Most recently, Indonesia's Technology and Information Ministry issued regulation 20/2016 on personal data protection that stated that electronic system providers are required to process protected private data only in data centers and disaster recovery centers located in Indonesia.¹¹²

Localization policies are also spreading to other areas. In 2014, Indonesia's central bank enacted a rule that requires e-money operators to store data locally.¹¹³ In 2016, Indonesia's Ministry of Communications and Informatics issued Circular Letter No. 3, which notifies over-the-top service companies (such as Skype and WhatsApp) about new regulations, including the requirement to store data locally.¹¹⁴

Iran

Iran does not have an explicit personal data-protection act, but it has been slowly moving toward developing its own national intranet—the Halal Internet—to separate itself (as best it can) from the rest of the Internet, including moves toward greater data localization. Iran's government operates an extensive online censorship regime. During political protests in 2009, Iran blocked Facebook, Twitter, and YouTube.¹¹⁵ In 2015, Iran launched its own search engines, which only show approved websites. In August 2016, Iran set up its first government-paid cloud data center.¹¹⁶ In May 2016,

Iran ordered foreign messaging apps, such as WhatsApp and Telegram, to store data from Iranian users locally.¹¹⁷

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| Kazakhstan | Since 2005, Kazakhstan has required that all domestically registered domain names (i.e., those on the “.kz” top-level domain) operate on physical servers within the country). ¹¹⁸ Furthermore, in 2015, Kazakhstan enacted an amendment to its personal data-protection law that requires owners and operators collecting and using personal data to keep such data in-country. The requirement for localization of personal data applies to companies established in Kazakhstan and individual proprietors in Kazakhstan, including branches and representative offices of foreign companies. It is not clear whether the localization requirement should apply to foreign companies without any legal presence in Kazakhstan but whose websites are accessible in Kazakhstan. ¹¹⁹ |
| Kenya | In June 2016, Kenya released its draft National Information and Communications Technology Policy, which aims to update the government’s efforts to revise ICT-related economic policy. In the section on data centers, under the title of policy objectives, the report states that policy should “facilitate the development and enactment of legislation to support growth in IT service consumption—as an engine to spur data center growth.” ¹²⁰ While no data localization has been enacted (yet), this sounds suspiciously like an attempt to use localization for mercantilist ends. |
| Luxemburg | In 2012, Luxemburg’s financial services regulator issued a circular that financial institutions are required to process their data in-country, unless the overseas entity is part of the same company or if the data is transferred with explicit consent. ¹²¹ |
| Malaysia | In 2010, Malaysia enacted the Personal Data Protection Act, which came into force in 2013. ¹²² Personal data cannot be transferred outside Malaysia, unless the action has been approved by the Malaysian government. Exceptions to this rule include if the data subject has given approval, the transfer is part of a contract between the data subject and data user, if reasonable steps have been taken to protect the data, or if the transfer is necessary to protect the data subject’s vital interests. ¹²³ As with other countries, a consent requirement for transfer abroad is a burdensome requirement to satisfy. |
| The Netherlands | The Netherlands Public Records Act requires public records to be stored in archives in specific locations in the country. ¹²⁴ |
| Nigeria | In 2014, Nigeria enacted the “Guidelines for Nigerian Content Development in Information and Communications Technology (ICT),” which introduced several restrictions on cross-border data flows and mandated that all subscriber, government, and consumer data be stored locally. ¹²⁵ Furthermore, in 2011, Nigeria’s Central Bank introduced a measure that required all point-of-sale and ATM transactions to be processed locally. Under no circumstances are these transactions to be processed outside Nigeria. ¹²⁶ |
| New Zealand | New Zealand’s Internal Revenue Act requires businesses to store business records in local data centers. ¹²⁷ |
| Poland | Poland required e-commerce entities to store customer details in Poland, but after an intervention by the European Commission, Poland was forced to lift the requirement, and it is now sufficient that the servers are in the EU. The Polish Gambling Act also requires online gambling firms to store all data relating to customer betting in the European Union. ¹²⁸ |
| Romania | In 2015, Romania enacted new online gambling regulations that requires all data on players and their gambling activities to be stored in Romania. ¹²⁹ |

Russia operates one of the most extensive sets of data-localization policies in the world. In 2015, Russia enacted a Personal Data Law that mandates that data operators who collect personal data about Russian citizens must “record, systematize, accumulate, store, amend, update and retrieve” data using databases physically located in Russia.¹³⁰ This personal data may be transferred out, but only after it is first stored in Russia. Russia has threatened to shut down and fine websites, such as LinkedIn, that refuse to store data locally.¹³¹

Russia

Furthermore, in 2016, Russia enacted extensive new data-localization requirements for telecommunications data.¹³² Russia’s approach is much broader than other countries’ telecommunications data-retention requirements, as it requires companies to store the actual content of users’ communications for six months, such as voice data, text messages, pictures, sounds, and video, not just the metadata (the who, when, and how long of communications). Second, it requires telecommunications companies and ISPs to cut services to users if they fail to respond to a request from law enforcement to confirm their identity (which raises a range of privacy issues).

In South Korea, the Personal Information Protection Act requires companies to obtain consent from “data subjects” (i.e., the individuals associated with particular data sets) prior to exporting that data.¹³³ The act also requires “data subjects” to be informed of who receives their data, the recipient’s purpose for having that information, the period that information will be retained, and the specific personal information to be provided. This is clearly a substantial burden on companies trying to send data across borders.

Korea has used data localization requirements to protect local e-commerce and online payment operators. Korea’s Regulation on Supervision of Credit-Specialized Financial Business prohibited e-commerce firms from storing Korean customer’s credit card numbers outside the country. In 2013, Korea slightly revised this rule by allowing certain foreign e-commerce firms (those with stores in more than five countries) to store such data abroad.¹³⁴

South Korea

In 2014, South Korea enacted a law—Act on the Establishment, Management, Etc. of Spatial Data—that prohibits mapping data from being stored outside the country due to security concerns.¹³⁵ Korea is the only significant market in the world that maintains data localization requirements for mapping data. Korea has defended the policy as it wants to limit the availability of high-resolution commercial satellite imagery of Korea for national security reasons, even though such imagery is already available commercially.

In 2015, Korea enacted the Act on Promotion of Cloud Computing and Protection of Users. Subsequent guidelines—the Data Protection Standards for Cloud Computing Services Guidelines—contain rules that effectively require data localization as cloud computing networks serving public agencies have to be physically separate from networks serving the general public. While these guidelines are only “recommended” and there is no penalty for non-compliance, Korean institutions usually follow such guidelines. This discriminatory policy may have a significant affect as it applies to thousands of institutions, such as educational institutions, public banks, and public hospitals.¹³⁶

Sweden

Sweden’s Financial Services Authority requires “immediate” access to data in its market supervision, which, according to business, the supervisory body interprets as being given physical access to servers. This amounts to de facto localization, as companies are forced to store data in Sweden.¹³⁷

Furthermore, Sweden has accounting requirements that force companies to store data about current company records and accounts in Sweden for seven years.¹³⁸ In addition, there is the potential for Swedish government regulations to be interpreted such that data processed by a government agency needs to be held within Sweden, which would obviously affect cloud computing and ultimately result in data localization.¹³⁹

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| Taiwan | Article 21 of Taiwan’s Personal Data Protection Act permits government agencies the authority to restrict international transfers in the industries they regulate, under certain conditions, such as when the information involves major national interests, by treaty or agreement, inadequate protection, or when the foreign transfer is used to avoid Taiwanese laws. ¹⁴⁰ |
| Turkey | <p>In 2013, Turkey enacted a law—the Law on Payments and Security Settlement Systems, Payment Services and Electronic Money Institutions—that forces Internet-based payment services, such as PayPal, to store all data in Turkey for ten years.¹⁴¹ PayPal withdrew from the country after refusing to abide by this data localization requirement.</p> <p>In 2016, Turkey enacted the Law on the Protection of Personal Data, which limits transfer of personal data out of Turkey and may require firms to store data on Turkish citizens in country.¹⁴² The law places burdensome obligations on data controllers and processors, requiring “express consent” from individuals to transfer personal data to another country. The need for specific and individual engagement holds the potential to act as de facto data localization. Turkey’s new law adopts a similarly untenable and unrealistic approach to international data flows and protection as that of the European Union by requiring country-by-country assessments of privacy protections. Turkey’s newly formed “Data Protection Board” (staffed with political appointees, not technical staff) will assess whether other countries provide an “adequate” level of privacy protection. Under this law, if the country receiving data from Turkey does not offer “adequate” protection, the Data Protection Board must provide permission for each transfer.¹⁴³</p> |
| United Kingdom | According to the United Kingdom’s Companies Act 2006, “if accounting records are kept at a place outside the United Kingdom, accounts and returns ... must be sent to, and kept at, a place in the United Kingdom, and must at all times be open to such inspection”. ¹⁴⁴ |
| United States | In 2015, the U.S. Department of Defense issued revised rules that require all cloud-computing service providers that work for the department to store data locally. ¹⁴⁵ |
| Vietnam | <p>Vietnam has extensive data-localization policies in place as part of broad efforts to control Internet-based activities (for both political and commercial purposes). For example, Vietnam forbids direct access to the Internet through foreign ISPs and requires domestic ISPs to store information transmitted on the Internet for at least 15 days.¹⁴⁶</p> <p>In January 2016, Vietnam released a draft regulation—Draft Decree Amending Decree 72—for over-the-top services (such as WhatsApp and Skype) that included a forced data-localization requirement.¹⁴⁷ In 2013, Vietnam enacted a law—Decree 72—on the management, provision, and use of Internet services and online information that requires a broad range of online companies (such as social networks, online game providers, and general information websites) to have at least one server in Vietnam “serving the inspection, storage, and provision of information at the request of competent state management agencies.”¹⁴⁸ In 2008, Vietnam enacted a law—Decree 90—against spam (unwanted emails and text messages) that forces relevant advertising companies involved in these activities to send emails and texts only from servers in Vietnam.¹⁴⁹</p> |

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 24. On a scale of 0–6: Russia is 4.82; China is 3.88; South Korea is 3.82; the European Union is 3.18; Indonesia is 2.42; India is 2.36; Vietnam is 2.19; and Brazil is 0.75.
 25. The study uses the results from this augmented index back in the initial regression to calculate the actual TFP impact in the same set of data-intense downstream sectors in this set of countries. The results show that the services economy suffers the most from barriers to data flows, with TFP decreasing by 2 percent in the communication sector in South Korea, China, and the European Union. These downstream TFP estimates are then used in a computable general equilibrium model to estimate the impact on industrial output and trade volumes.
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